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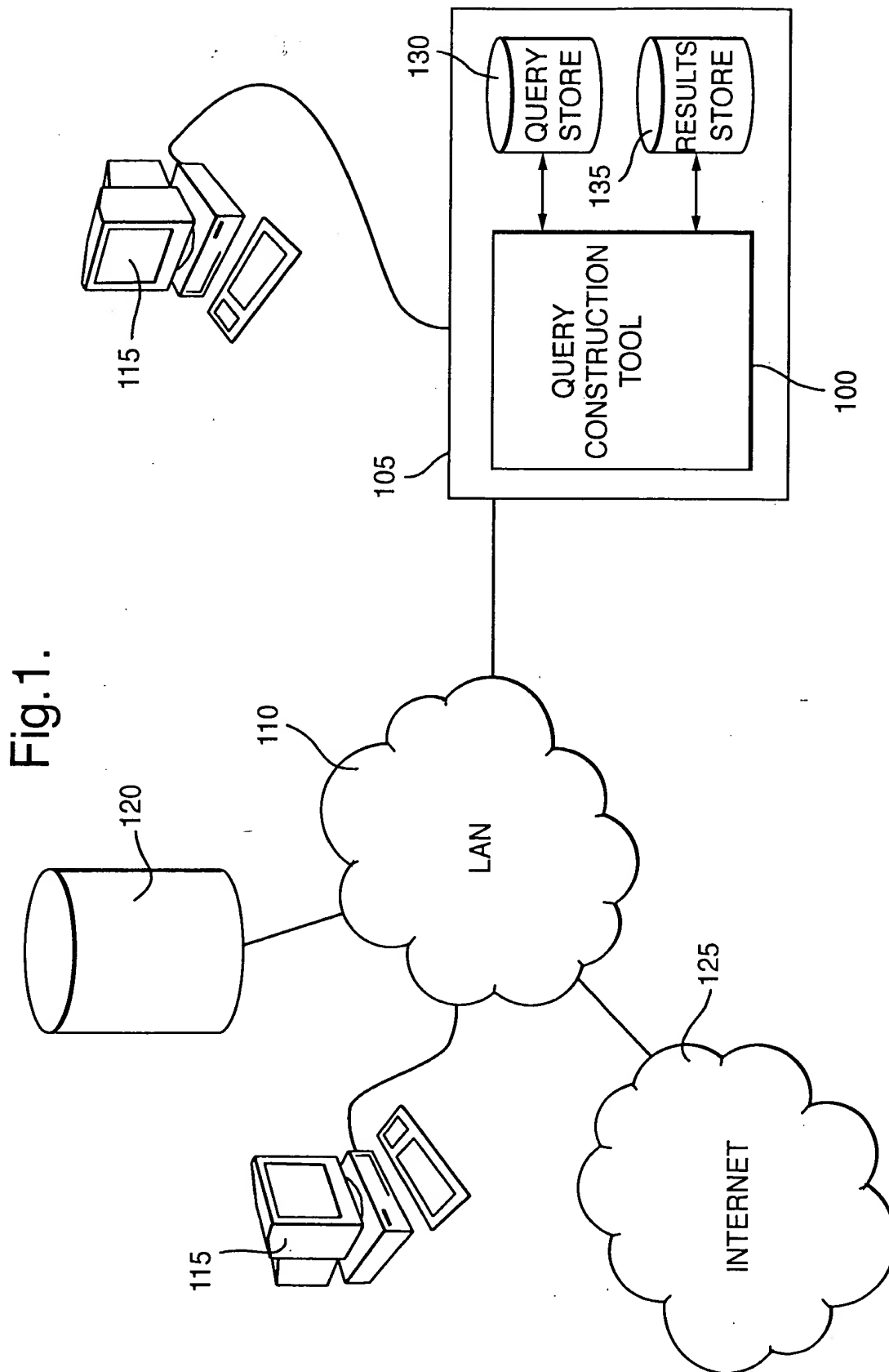
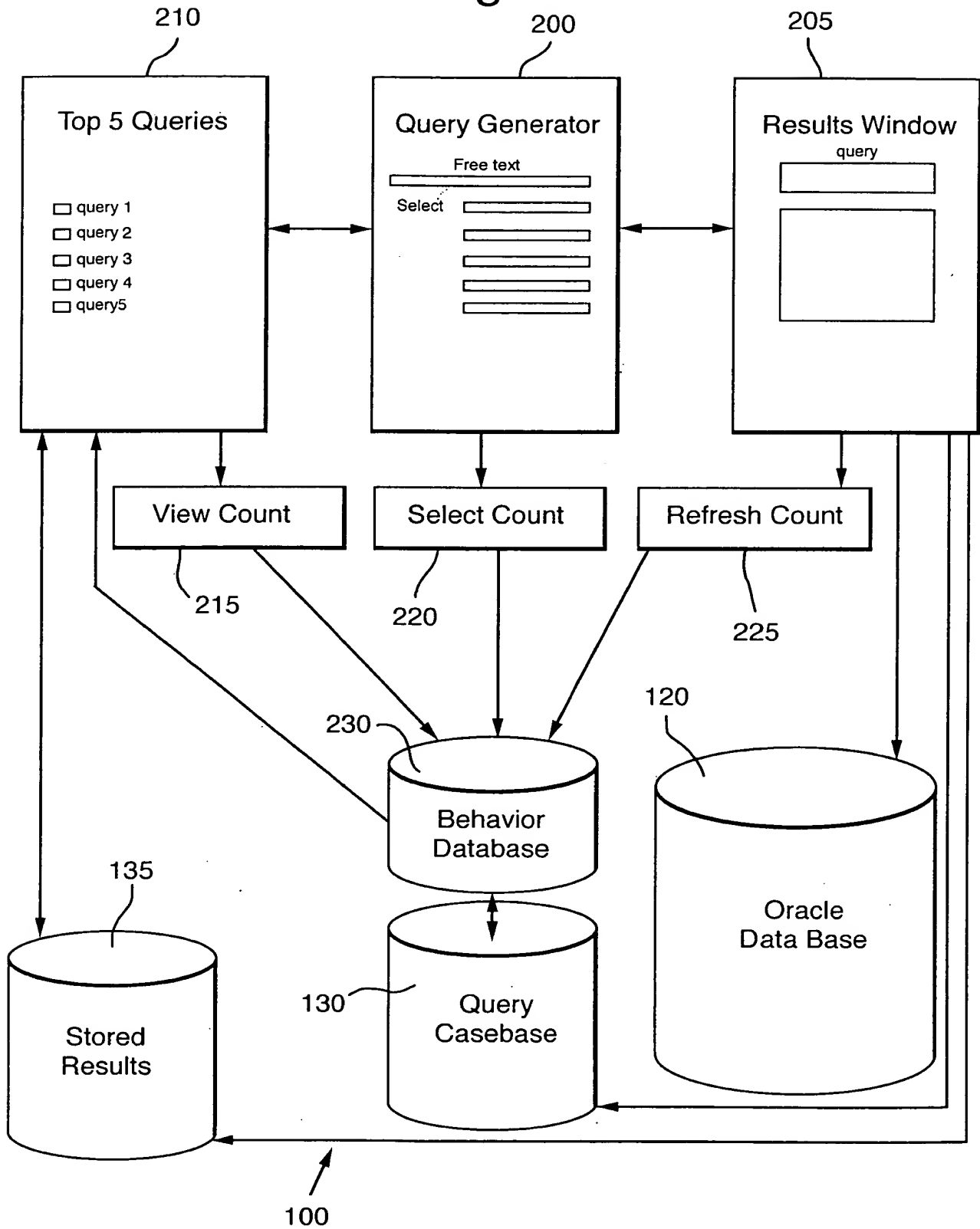


Fig.2.



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Fig.3.

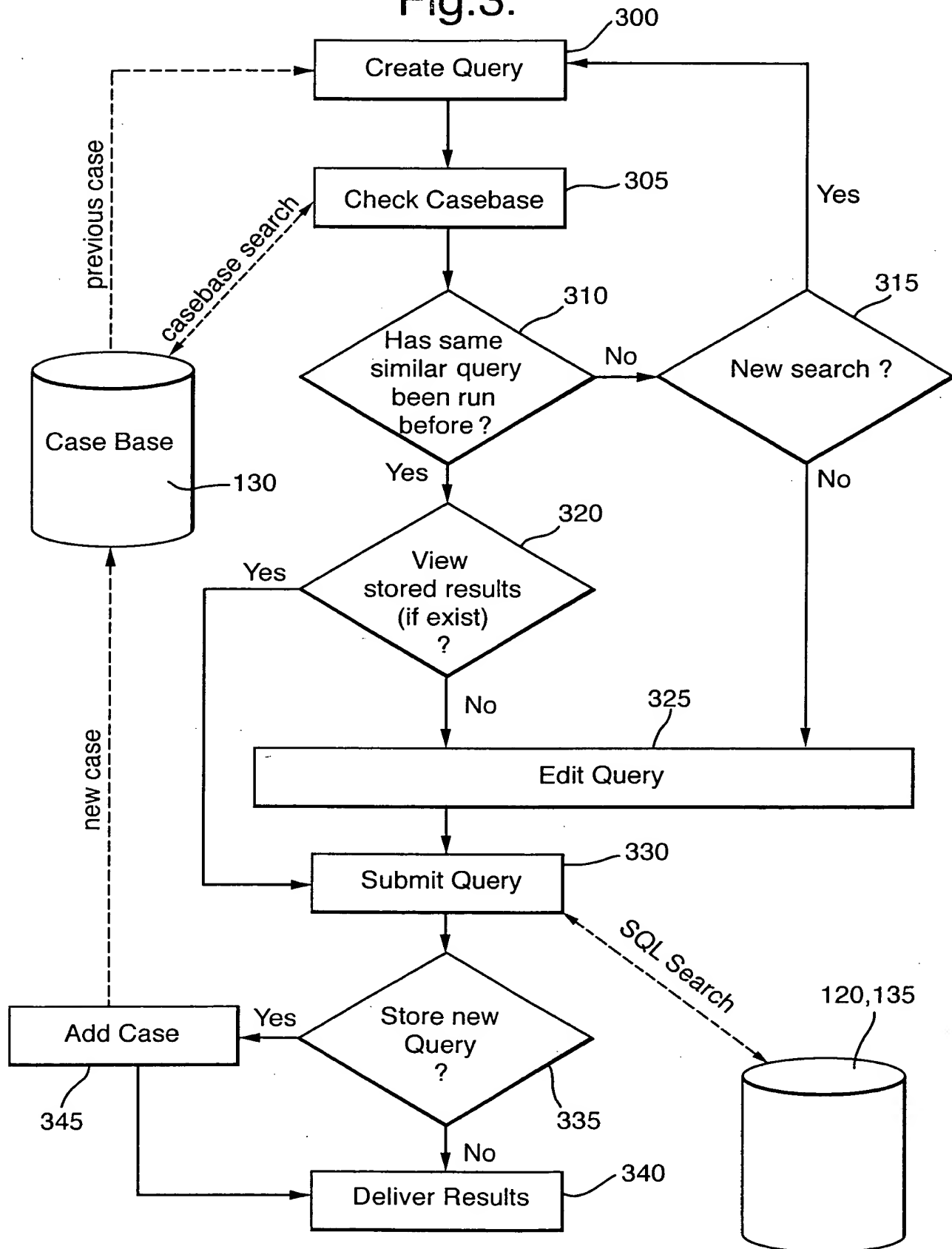
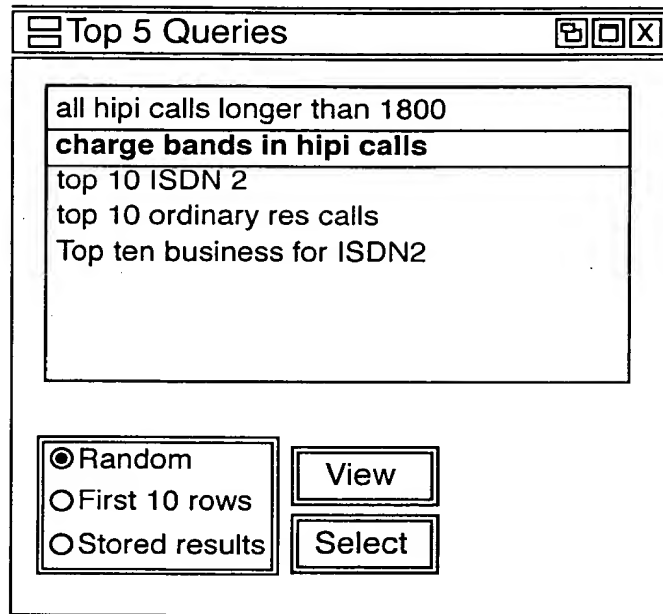
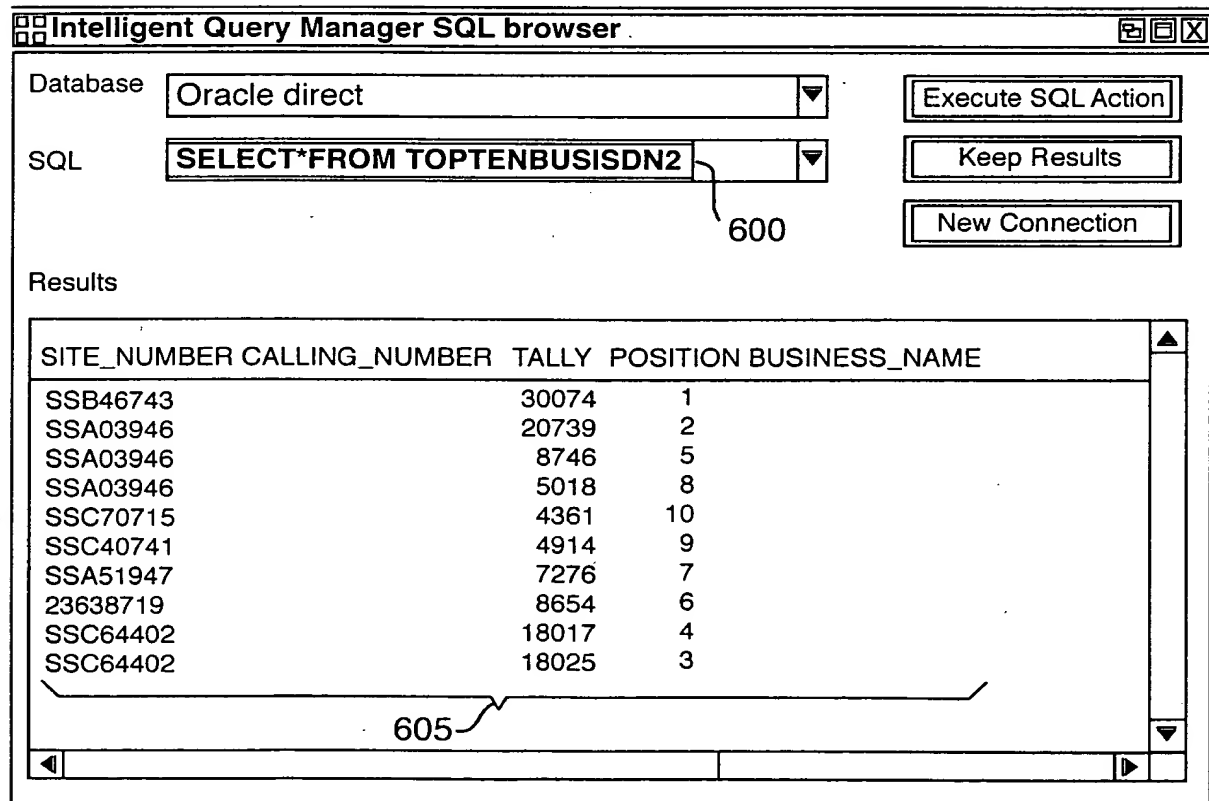


Fig.4.



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Fig.6.



405

Fig.5.

Multi User Knowledge Capture Administrator

90: Top ten business for ISDN2 ▼

Free Text Description

Top ten business for ISDN2

Top 5

Search

Clear

Alter Case

Cancel

Meta Data

How Selected Query Time 00:00:00 Results Exist YES

Creator REG **Results Ref** TOPTENPROD Number 4

Date:-----

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